



# Hotel Management

With the Flexibility of operating in all environments of Hotel Management, security, communication, interfacing and Web Access, the Hotel Management Software from Dewsoft Solutions creates limitless opportunity for Customer centric focus in the Hotel Industry.

What matters in the today's Hospitality world is the attitude, approach and comfort exhibited to a Customer. All this is made easy with Hotel Management software from Dewsoft Solutions.

**Reservation & Booking Management**

**Communication & Other Interfaces**

**Food & Beverage Management**

**Customer Relationship Management**

**Room Management**

**Financial Accounting**

**Purchase & Inventory**

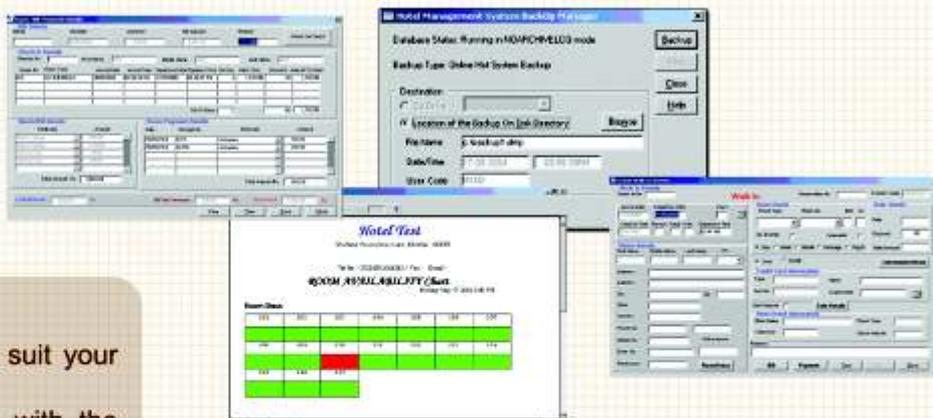
**Restaurant Management**

**Travel Management**

**Billing & Marketing Management**

## Additional Features

- Payroll & H.R.
- House Keeping
- Maintenance Management
- Management Information Service
- Document Management
- Data Management & Security



## What's different with Dewsoft

- 1) Offering Customized solution to suit your method of operations.
- 2) Offers dedicated support along with the software to enable trouble free operation for the future
- 3) Provide scalability and support changes on real time basis.
- 4) Complete integration to all tools and interfaces, thus giving seamless operation.
- 5) Offering latest Technology and its upgrades from time to time.
- 6) Web enable design to enhance service to the customer.



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## Reservation & Booking Management

Room Reservation & allocation  
Group Room bookings and planning  
Room Booking Management  
Room Rate and content change system  
Discount application  
Room status and History  
Cancellations system  
Guest information and data management  
Check-in & Check-out System  
Asset and facilities Booking Management  
Event Booking and Management



## Room Management

Room status and History  
Room Content Management  
Room Inventory  
Room Transfer Handling  
Multi Room Charge Definition

## Purchase and Inventory

Requisition Management  
Purchase Order and Scheduling  
Material Receipts and Stocks  
Inventory Management  
Re-order Management  
Stock Valuation & Analysis

## Financial Accounting (Optional)

Ledger Account Classification  
Ledger & Trial Balance  
Profit & Loss Account & Balance Sheet  
Receivables & Payables  
Expenses & Cash  
PDC accounting & Follow-up  
Budgeting (Optional)  
Fund Flow and Asset Register (Optional)  
Multi Currency and Conversion support

## Billing & Marketing

Guest Charges Management  
Billing, Bill Transfer & other charges system  
Shift end cash posting  
Discount & Scheme Management  
Corporate Marketing  
Asset & Service hire Management

## Communication & Interfacing (Optional)

EPABX Interface  
Credit Card Interface  
Access Control System (Optional)  
Door Locking System  
Energy Management System  
Internet access & Telephony Management

## Management Information Service

Customized reports for daily functions  
Reports for Management  
Daily Closing Control  
Audit and Self Check

## Document Management (Optional)

Document Imaging, archiving and Retrieval  
Auto Correspondence  
Document Flow, security and Scheduling  
Approval System  
Document Search  
Integration with complete System

## Data Management & Security

User & Access Management  
Backup Management

## Food & Beverage Management

Consumption and Requisite generation  
Room order Management  
Kitchen work order management  
Expiry and Pilferage Management

## Restaurant Management

Table Booking  
Table order Management  
Table Status On line  
Restaurant Billing System  
Captain Allocation and Monitoring

## Payroll & H.R.(Optional)

Payroll Accounting  
Employee Profile & History  
Leave , Loan & Transfer Management  
Personnel Administration  
Training Management  
Recruitment Management (Optional)

## C R M (Optional)

Customer Details & Monitoring  
Marketing & E-mail Campaigns  
Customer Complain Management  
Corporate & Customer Statistical analysis  
On Line Web reservations  
Membership and scheme management

## House Keeping (Optional)

Scheduling & Monitoring  
Laundry Management  
Change Over and Replacements  
Lost and Found Management  
Order Management

## Maintenance Management (Optional)

Asset Technical Details & History  
Asset Preventive Maintenance Schedule  
Maintenance Order Management

## Travel Management (Optional)

Tour and Reservations  
Scheduling and Bookings  
Expenses and payout control